

# GUEST DIRECTORY

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Welcome to the Best Western Sea Breeze Resort.  
Our team is available to assist you at any time!  
We are pleased that you have chosen our hotel for your stay and offer the following amenities and services: If you require any assistance or service which is not listed please do not hesitate to contact reception.

## Internal Numbers

Reception (7am until 6pm): dial 9  
After hours Manager: dial 281

## Air Conditioning

Controls are located beside the window. Please allow 5 minutes for the units to achieve the desired temperature.

## Airport Details

Learmonth Airport is located 40km south and is serviced daily by Skywest Airlines.

## Airline Reservations & Reconfirmations

Reception is able to assist with reconfirmations.

Skywest Airlines	ph 1300 660 088	QANTAS	ph 13 13 13
Virgin Blue	ph 1300 134 737	Singapore Airlines	ph 13 10 11

## Alarm Clock

A radio alarm clock is located within your room. Hint for our international travelers: AM (after midnight 0-12 noon), PM (12 noon to 24:00 midnight!) Don't get mixed up!

## ATM Facilities

A 24 hour ATM is located outside the Westpac Bank.  
ATM's are also located within both IGA Supermarkets at the shopping centre.

## Baby Minding Services

The child care centre is located on Payne Street (Phone 9949 1582). Bookings can be made only direct. Please ensure you give plenty of notice when booking.

## Banking

The Westpac Bank is located on the corner of Maidstone Crescent and Learmonth Street in the town centre and is open 9.30am to 4pm Monday to Thursday, and 9.30am to 5pm Friday. A 24 hour ATM is located on the outside of the building.

## Banking Agencies

Bankwest Agency - located at Exmouth Visitor Centre, Murat Road  
Commonwealth Bank Agency - located at Exmouth Post Office, Maidstone Cres

## Bar & Restaurant

The Sailfish Bar & Restaurant is closed until further notice. We offer a free shuttle service, if you want to dine in one of the restaurants in town. We arranged charge back facilities with Whalers Restaurant.

Please give us some notice (preferable no later than 5.30pm the same day), if you need a shuttle in town.

Please feel free to use our new outdoor BBQ in the garden. Dishes and cutlery are provided in a box in the cupboard under the sink. Please leave the area clean and tidy. Thank you.

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## **Bottled Water**

Bottled water is available at all times on request.

## **Breakfast**

We offer **continental breakfast** daily in the breakfast room between 7am and 9am. A cooked breakfast including scrambled or fried eggs is available on request.

## **Bureau de Change/Foreign Exchange**

Exchange facilities are available at the Westpac Bank located on the corner of Maidstone Cres and Learmonth Street, and the Post Office located on Maidstone Cres.

## **Business Requirements**

Fax and photo copying facilities are located at reception. The facilities are available at all times on request.

A data port is located under the desk in your room. Extension cords are available for your convenience from reception (dial 9).

## **Candles/Incense**

The use of candles and incense is not permitted.

## **Car Rental**

We are the agent for Thrifty!

Simply dial 9 or phone 99491800

We have a range of different cars and offer a free Airport transfer!

Thrifty ph 9949 1800

Allen's Car Hire ph 9949 2403

AVIS & Europe Car ph 9949 4748

Budget Rent A Car ph 9949 1051

## **Check Out**

Check out time is 10am on the day of your departure. Should you require a late check out please contact reception and every effort will be made to accommodate you (charges may apply). For guests wishing to depart outside reception hours we ask that you settle your account the night before.

## **Chemist**

A chemist is located at the shopping centre and is open from 9am to 5pm Monday to Friday, and 9am to 12.30pm Saturday. Ph 9949 1140

For emergency medication outside normal business hours contact Exmouth Hospital which is situated on Lyon Street. Ph 9949 3666

## **Coffee & Tea Making Facilities**

Coffee & tea making facilities are provided in all rooms at all times on request. Additional supplies are available from reception (dial 9).

## **Complimentary Toiletries and Amenities**

For your convenience, complimentary toiletries such as soap, hair shampoo/conditioner, razor, shaving gel, toothbrush, toothpaste, comb, sanitary napkins, sewing kits and shower caps are available at no charge from the reception at all times on request.

A blanket is located in the wardrobe in your room. We also have additional towels, beach towels, face cloths, top sheets, blankets and pillows available at no additional cost during reception hours. If you need anything just contact us at reception.

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## Conference Facilities

Please contact reception for further details.

## Credit Cards

We accept all major credit cards: American Express, Diners Club, Mastercard, VISA, Bankcard & Motor Pass. Personal cheques will not be accepted unless prior arrangements have been made with management.

## Data port

A data port is located in your room. Please don't fiddle around with your phone as it is a digital system and does not work! Extension cords are available for your convenience from reception or dial 9.

We offer a FREE wireless internet connection for your use.

You will need to have your own computer and a wireless network card installed to be able to receive this service. **See Internet - Wireless for further instructions.**

## Dentist

Located at Exmouth Hospital on Lyons Street. Ph 9949 3666.

## Department of Environment & Conservation

You are able to purchase National Park passes for the Cape Range National Park from the Department of Environment & Conservation located on Nimitz Street or at the entrance of the National Park.

## Diving/Snorkeling

Reception is happy to provide information on the various tours/operators available and can book tours for you.

Snorkeling equipment is available for hire at reception (dial 9). A\$10 charge applies per set and day.

## Doctor

A doctor is located at Exmouth Hospital on Lyons Street. Ph 9949 3666

## Emergency - Fire

In case of an emergency please dial 9 or 202 or 281 for Manager. In case of fire please exit and meet at the cabana opposite the hotel. A detailed emergency evacuation and muster plan is located on the wall beside your entry door.

## Emergency - Medical

In case of a medical emergency please dial 9 or 202 or 281 for Manager or directly contact the emergency service at 000. Exmouth Hospital Ph 9949 3666.

## Facsimile

Facsimile services are available at all times on request (charges apply).

## First Aid

For first aid information and assistance contact reception (dial 9).

## Fitness Center

Ningaloo Reef Gym is located 9 Pelias Street. Opening hours are Monday to Thursday from 6am to 12 noon and 2.30pm to 8pm, Friday from 6am to 12 noon and 2.30pm to 7pm, Saturday and Sunday from 9am to 12 noon. Charges apply.

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## **Hairdresser**

The following hairdresser's are located in the shopping centre:

Powercuts      ph 9949 1918      Relax & Revive      ph 9949 1999

## **Hairdryer**

A hairdryer is mounted on the wall in your bathroom.

## **Housekeeping**

For additional pillows, blankets, top sheets, coat hangers, and tea/coffee supplies please contact reception (dial 9) during office hours.

## **Ironing Facilities**

An iron and ironing board are located in your wardrobe.

## **Internet Cafe**

What Scooters Internet Café is located on lot 102 Murat Road.

Open 7 days 9am to 7pm.

Blue's Net Cafe is located on the corner of Kennedy and Thew Street at the shopping centre. Card reader, CD burner, & scanner. Open 7 days 9am to 7pm.

## **Internet -Wireless**

Wireless high speed internet access is available in all rooms and the lobby.

To access this service you need a laptop with a **WPA capable wireless network card**. The network is called **BREEZE** – your computer should pick it up automatically. The password/network key is available at reception.

To obtain help or technical assistance please dial 9 or 281 at any time.

## **Keys**

To ensure your keys are not lost while exploring Exmouth and the surrounding area please deposit your keys at reception before departing for the day.

## **Laundry**

Same-day service is available Monday - Friday. Please use the bag provided in your room and hand to reception by 8.30am.

A self use laundry with coin operated washing machine and dryer facilities is located next to reception and is available for guest use from 2pm until 10pm. Change for the machines and laundry powder is available from reception.

## **Loss and Damage**

Please be advised you will be held responsible for loss of or damage to any property during your stay.

## **Lost and Found**

Housekeeping will retain lost property for three months before disposal.

## **Luggage Assistance**

Should you require assistance with your luggage please contact reception (dial 9). Since reception is closed between 6PM and 7AM, dial 281 for the manager.

There is a luggage rack located in your room. Luggage storage is available at reception and can be arranged during reception hours.

## **Mail**

Stamps & postcards are available for purchase at reception. Mail may be left at reception for posting.

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## Messages

Messages will be delivered to your room where possible; however we do suggest that you check with reception for incoming messages.

## Milk

Fresh milk is available by contacting reception.

## Pets

Pets are strictly NOT PERMITTED due to problems with our local native wildlife.

## Photo copying

This service is available at all times on request (charges apply).

## Post Office

The Post Office is located on Maidstone Crescent and is open 9am to 5pm Monday to Friday.  
Ph 9949 1265.

## Power Supply

The power supply is 220Volt/60cycles and 110V 60cycles. If you need an adaptor for your appliances please contact reception (dial 9).

## Reception Hours

Reception is open from 7am to 6pm daily.

## Religious Services

Catholic Mass or Communion Service is held at 8.30am each Sunday at the St Johns Catholic Church, 15 Kennedy Street.

Christian Fellowship church services are held at 9am each Sunday on Payne Street, directly across the road from the fire station.

## Reservations

The Best Western Sea Breeze Resort is part of the Best Western group. Should you require a forward reservation with Best Western in Australia, or internationally, you can contact the Central Reservations Department by phoning 131 779, or simply enquire at reception. More specific information, and reservations, can be made by logging on to the Best Western website [www.bestwestern.com.au](http://www.bestwestern.com.au)

Our reception is also able to 'refer' you on to any Best Western property in Western Australia (including Carnarvon, Cervantes, Geraldton, Kalbarri, Karratha, Port Hedland and Perth) and will usually be able to secure a preferential 'referral' rate for you.

## Safe

Should you wish to secure your valuables, we are able to store them in our safe at reception for a small fee of A\$5.00.

## Service Station

Exmouth Fuel Supplies is located on Nimitz Street. Open 7 days 6am until 6pm.

Caltex Starmart is located on the corner of Murat Road and Maidstone Crescent. Open 7 days 5am until 9pm.

Lighthouse Caravan Park is selling fuel during their opening hours of Reception.

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## Smoking

Due to health regulations all rooms and central areas are strictly non smoking. Terra-cotta ashtrays are located on the walls outside for your convenience. Charges will apply if we are unable to rent your room after departure due to cigarette smoke contamination.

## Snacks & Beverages

Snacks and beverages are available at reception at all times on request.

## Stamps

Postage stamps and postcards are available for purchase at reception.

## Swimming Pool

The pool is open during daylight hours. Please follow the pool rules and regulation, so everyone is able to enjoy this facility.

## Spa

The spa is located within the Pool area underneath the cabana and open between 8am and 10pm. Please follow the instructions located in the spa area.

## Taxi Service

A taxi to town will cost around AU\$15 one way. Ph 0409 994 933.

## Telephone

For reception dial 9. For an outside line dial 0. Local calls are charged at 70 cents.

## Television

We just installed FOXTEL. Please check your television channel guide for more information. Stations have been preset - please do not tamper with tuning controls as this will affect all channels.

## Tourist Information

Reception is happy to provide you with information on local/regional tours and sightseeing. We can also book your tours & accommodation for you. Alternatively contact the Exmouth Visitor Centre on Murat Road ph 9949 1176 / fax 9949 1441.

## Towels

Extra bath towels and pool/beach towels are available from reception (dial 9).

## Wake Up Calls

Should you require a wake up call please contact reception (dial 9).

## Water

All tap water in the building is suitable for drinking. The water from the sprinklers on the lawn is however unfit for consumption. Bottled water is available on request.